



QUALITY & HEALTH & SAFETY POLICY STATEMENT

It is the policy of Natural Cement Distribution Ltd to maintain a quality and OH&S system designed to meet the requirements of ISO 9001:2015 and ISO 45001:2018 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of Natural Cement Distribution Ltd to:

- Ensure commitment to provide safe and healthy working conditions for the prevention of work related injury and ill health which satisfies the requirements all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations and is specific to our OH&S risks and OH&S opportunities;
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities;
- the reduction of hazards, OH&S risks prevention of injury, ill health and pollution;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality and OH&S policies, and ensure that consultation and participation of workers, to be actively involved in the management of the system and the activities supplied;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality and OH&S systems are regularly reviewed by "Top Management" to ensure it remains appropriate and suitable to our business. The Quality & OH&S Systems are subject to both internal and external annual audits.

Top Management

A handwritten signature in black ink, appearing to read "V. Richardson", is written over a light blue rectangular background.

Miss V Richardson

Date: 29.03.2024